

## *Pre-Owned Piano Category Definitions*

### *Pristine Condition*

The piano that is marked in Pristine Condition will have very minimal normal wear. The following will be in “like new” condition: hammers, soundboard, keys, strings, exterior finish, all action parts, pedals, and pin block. A piano in this category will generally be no more than 10 years old.

### *Excellent Condition*

This category will include pianos of varying ages, but will have small signs of age a wear. All action parts, hammers, strings, etc. will have a normal to minimum amount of wear for its age and will have an excellent touch and tone when played. The piano in this category will have no cosmetic damages to the exterior, giving the outside a “like new” feel, but the inside will have normal wear for the age of the piano.

### *Very Good Condition*

Pianos categorized in Very Good condition will have signs of wear that are in line with the age of the piano. It may have one to two small cosmetic blemishes on the exterior, but overall will have been well maintained. All action parts and keys will be in good, serviceable condition. The piano will play very well with no key issues.

### *Good Condition*

A piano in this category will likely be older in age, but still carries a lovely touch and tone and is in good, serviceable condition. Actions parts will show signs of wear and use, appropriate for the age of the piano. Since pianos in this category will generally be 30 or more year old, the action parts will have more signs of wear than their newer counterparts. However, the piano will still last a long time and play well if it serviced regularly after purchase. Pianos in this category may have small cracks in the soundboard, but will be minute enough that they do not create, buzzing, rattling, or otherwise disrupt the functionality of the piano.

### *Fair Condition*

The Piano Gal Shop will rarely take in a piano that is not at least in Good Condition for resale. However, if a piano is for resale in this category there will be obvious signs of wear as well as cosmetic blemishes to the piano’s exterior. The piano will be serviceable and tunable.